



# Florida Department of Transportation

JEB BUSH  
GOVERNOR

2820 Leslie Road, Tampa FL 33619, 1-800-226-7220  
TAMPA MAINTENANCE \* M.S. 7-1250 \* (813) 744-6038

THOMAS F. BARRY, JR.  
SECRETARY

March 1, 2001

Spott Courtney  
Infrastructure Corporation of America  
Tampa Office  
10626 E. US Highway 92  
Tampa, Florida 33610

Dear Mr. Courtney:

*As the Tampa Maintenance Engineer and the Coordinator for District Seven on the I-75 Asset Management Contract, I would like to let you know that your company has done an excellent job on incident management in our area of responsibility. Your deployment of personnel and resources has always been very timely and effective and in almost all cases exceeds the requirements outlined in the overall contract. Your coordination with the Florida Department of Transportation, Florida Highway Patrol and other law enforcement organizations, and emergency response agencies has been commendable from the teamwork aspect. We are very pleased to see the quality of your people with respect to their training and ability. Your company has equipped these personnel very well to perform this task, assigning a permanent clearly marked vehicle to each manager and supervisor, and making sure your assets are always ready for emergency use. The outstanding safety exercised in your operation has not only ensured the well-being of your people but those traveling our roadways. Bottomline, your organization is producing outstanding results in our area of operations on I-75.*

*Thanks for a job well done, and I look forward to many more years of excellent performance by your company.*

Sincerely,

Charles E. Williams P.E.  
Area Maintenance Engineer  
chuck.williams@dot.state.fl.us