

Kudos to your employees

To: Ica@ica-onramp.com

To Whom It May Concern:

I wanted to take a moment to send my gratitude to your organization for hiring some fine individuals. On a trip down I-10 today, I noticed that the lining in the bed of my truck was coming loose and after examination on the side of the road, slowly made my way to the rest area just east of the Sneads exit. I immediately became quite stressed when I realized the lining was, indeed, almost totally disconnected from the vehicle and I had no way of fixing the problem, and therefore could not continue on my way home. I thought that perhaps I could make an attempt if only I had a screwdriver, so I wandered up to the building at the rest area and came in contact with Dwayne, one of your employees.

He didn't just get me a screwdriver, he drove his truck down to where my truck was and spent almost a half an hour doing everything possible to fix the problem. Another of your employees, Greg, came to assist him and after some work, they were able to fix the lining and get me on my way. They saved me from the possibility of sitting at the rest area for hours waiting for a friend or family member to come out to assist me.

I didn't have to ask for their help, they just offered without hesitation. It is quite refreshing, especially in these times, to come across employees of any company that not only do their jobs with pride, but also go out of their way to help a stranger. You should be commended for such outstanding employees. I did my best to convey my gratitude to them, as they truly saved my day, but I hope you will also do the same and thank them for being such kind people.

Sincerely,

T. Wood
Mexico Beach, FL